



# Bella Vista Waters Neighbourhood Watch



**HIGHLAND**  
SECURITY SERVICES

## AUTUMN / MARCH 2014 FEEDBACK NEWSLETTER – ISSUE 24

**Welcome to the 24th. issue of Feedback, the quarterly Newsletter of Bella Vista Waters Neighbourhood Watch.**

### **Back to Base Alarm Monitoring Service**

We have had a very positive response from BVW residents to our Exclusive Offer for Back to Base (B2B) Alarm Monitoring by Highland.

To date we have received completed applications **from 84 BVW residents**, who are now enjoying the peace of mind knowing that their home is being monitored 24/7 by Highland Security, who are the leading security provider in the Hills.

If you are already a B2B client with Highland, did you know that you can **save yourself \$130 each year** simply by taking advantage of the new reduced rates that are now available? Just contact either of the names that are shown at the bottom of the

attached Exclusive Offer and arrangements will be made for you to make the changeover to BVWNW and enjoy the considerable savings to be had.

If you are new to the estate or have been considering this B2B offer, please note that it is still not too late to take up this offer, as this is an open ended offer to all residents within the Bella Vista Waters Estate with no cut off date in mind.

### **Reduced Home Insurance Premiums**

Did you also know that it is possible to reduce the cost of your home and contents insurance premiums just by letting your Insurance Company know that your home is protected by a 24/7 B2B alarm monitoring service? Anecdotal evidence suggests that this could result in a **premium reduction of up 10%** depending upon which company that you are insured with.

### **Norwest Rail Link**

As work on the station sites is now progressing at a rapid rate, residents are starting to get an indication of what lies ahead in terms of disruption to their quality of life and their ability to go about their normal daily duties unhindered.

Whilst it is true to say **“to get the gain you have to go through the pain,”** undoubtedly, some residents will go through more pain than others due solely to where they are located within the estate, especially if it is close to where the majority of the heavy and noisy work is to be carried out.

We have been advised that if you feel your lifestyle and well being is severely hampered by these works being carried out, then you can contact the **Rail Info Hotline on 1800 019 989** and voice your concerns to them. Anecdotal evidence suggests that they will assist sympathetically.

## Crime Statistics

It is never wise to crow or boast about anything as it is always sure to come back to bite you.

Only last newsletter I proudly advised that there had been only one recorded break and enter (B&E) for the first 10 months of the year. This unfortunate statement lasted barely a month when a Home in Bronzewing Terrace was broken in to with many valuables stolen and leaving the grieving residents in shock with a ransacked house to get back into some order.

For the record, this brings the number of B&E in the BVW Estate for the 2013 year to 2.

Unfortunately we do not have access to the Crime Statistics for the entire suburb of Bella Vista, so we are unable to gauge how we are faring compared to our neighbours just across Norwest Boulevard.

## Garage doors Left Open at Night

It is refreshing to report that the incidence of garage doors being left open at night continues to fall. According to Highland's weekly reports, these are now currently averaging **less than 1.5 each week** for the past 4 months.

## New Street Facilitators

There will be a number of new facilitators calling on residents in the next few weeks as they take over from their predecessors as part of the renewal process.

Gazi Ullah will take over from Ron Prokop in Osprey Terrace, Richard Gremmo will take over from Tim Brennan in Stonybrook Terrace, Irena Rumley will take over from Terry Quinnell in Bronzewing Terrace East, Sharon McMurray will take over from Jeff Grey who was caretaking Millhouse Drive and finally, Peter Ross will be acting as caretaker in Brighton Drive West after taking over from Vinoda Kuchi.

Please make these new facilitators welcome when they call on you in the next week or so.

Also please remember that all of our facilitators are unpaid volunteers who give up their time for the benefit of the community and that they are only trying to make our estate the safest possible place to live within the Hills area.

If you want to make their lives easier, then consider joining the other 142 residents who now pay by Direct Debit or the 20 residents who pay by cheque or cash 12 months in advance.

## Thanks To Past Facilitators

It would be remiss of me to welcome the new incoming facilitators without paying due homage to the outgoing facilitators who have done a sterling job in keeping the security patrols viable by their diligence in carrying out their collection duties.

Our collective thanks are due to Ron Prokop, Tim Brennan, Terry Quinnell and Vinoda Kuchi. By your actions, you have all contributed to making Bella Vista Waters a more pleasant and safer place to live.

## Next Collection Date

Our next collection will commence on the week commencing Saturday 8<sup>th</sup> March 2014.

Please note that we will be collecting \$50 in advance for the April, May and June quarter.

If you were away when your facilitator called last December and you have not as yet paid for that collection, please be gracious enough to make up any shortfall by paying double on this collection period.

Regards,

*Jeff Grey.*

0425 834 908  
[twogreys@bigpond.com](mailto:twogreys@bigpond.com)